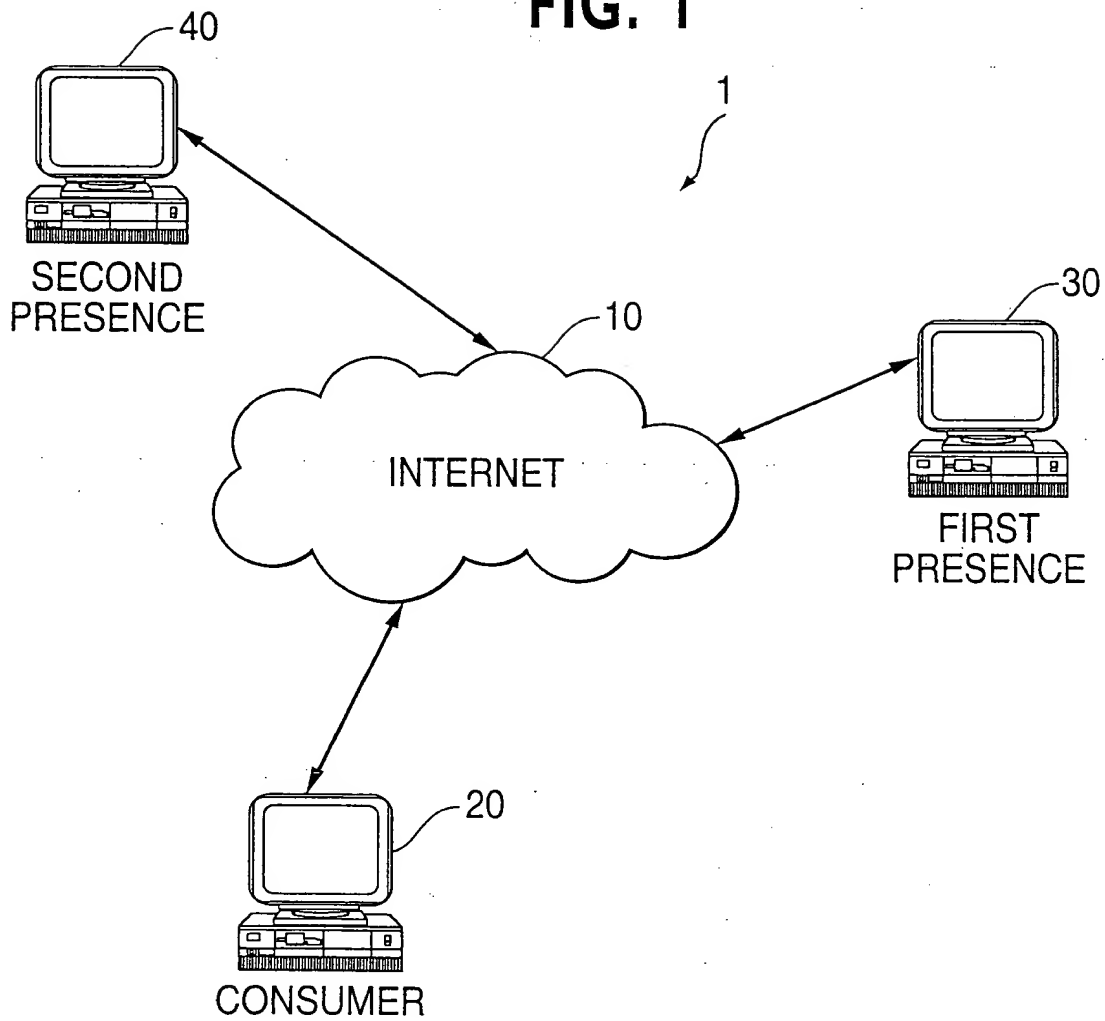
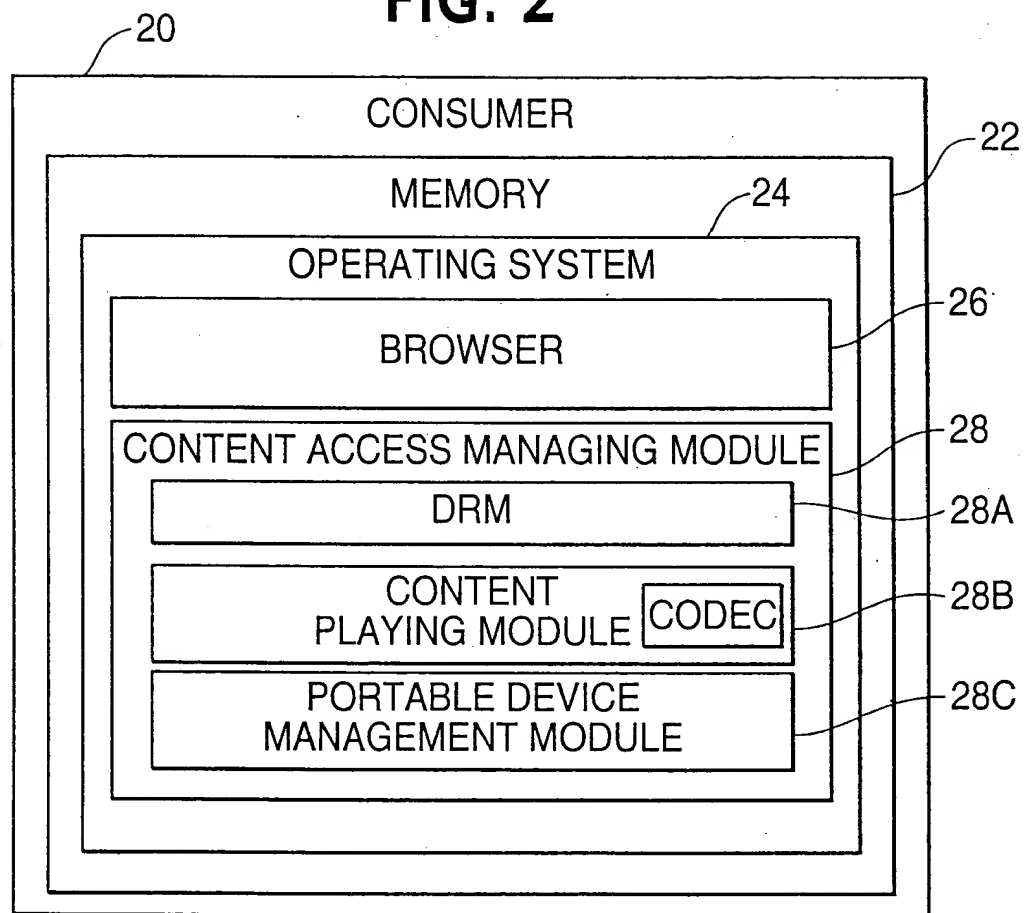




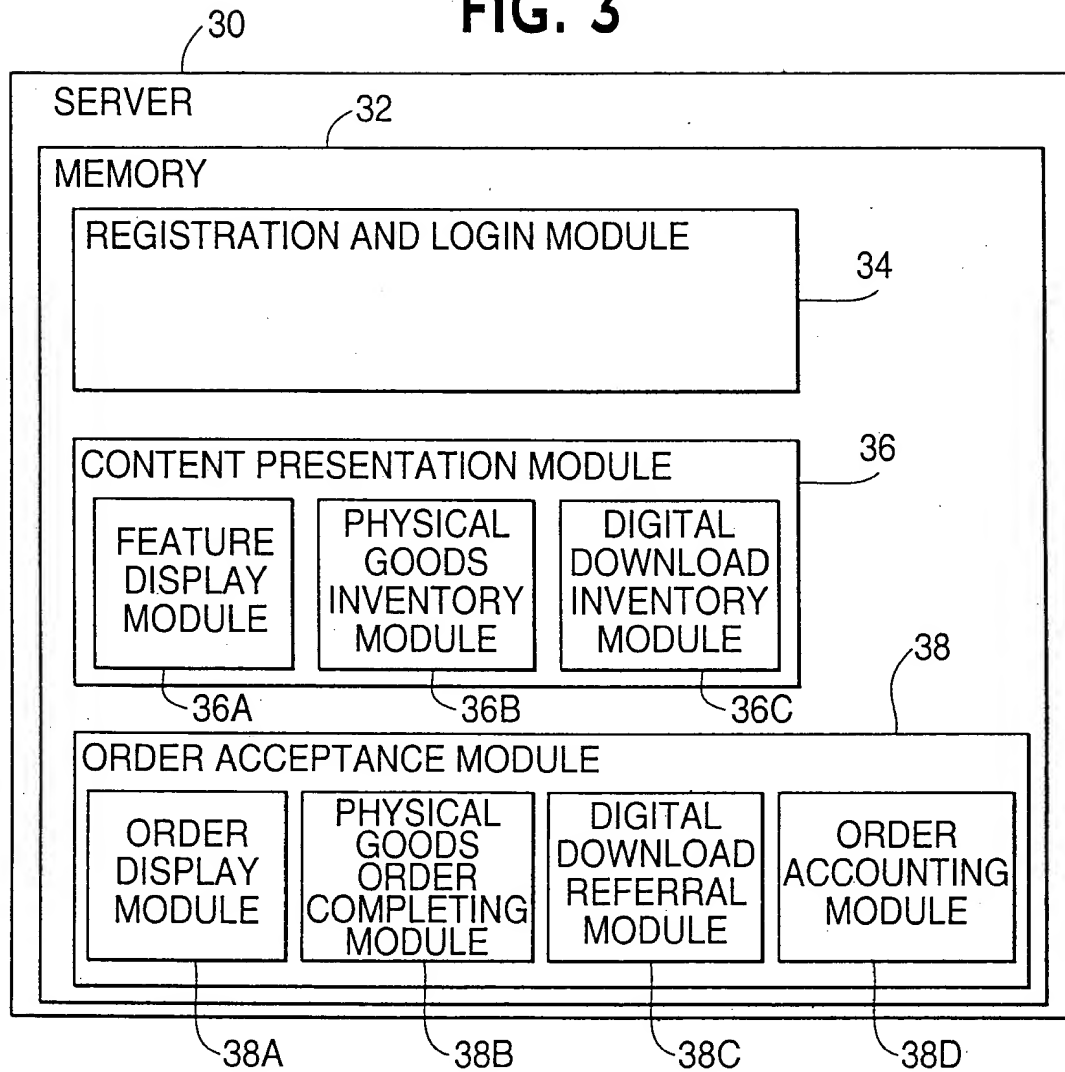
**FIG. 1**



**FIG. 2**

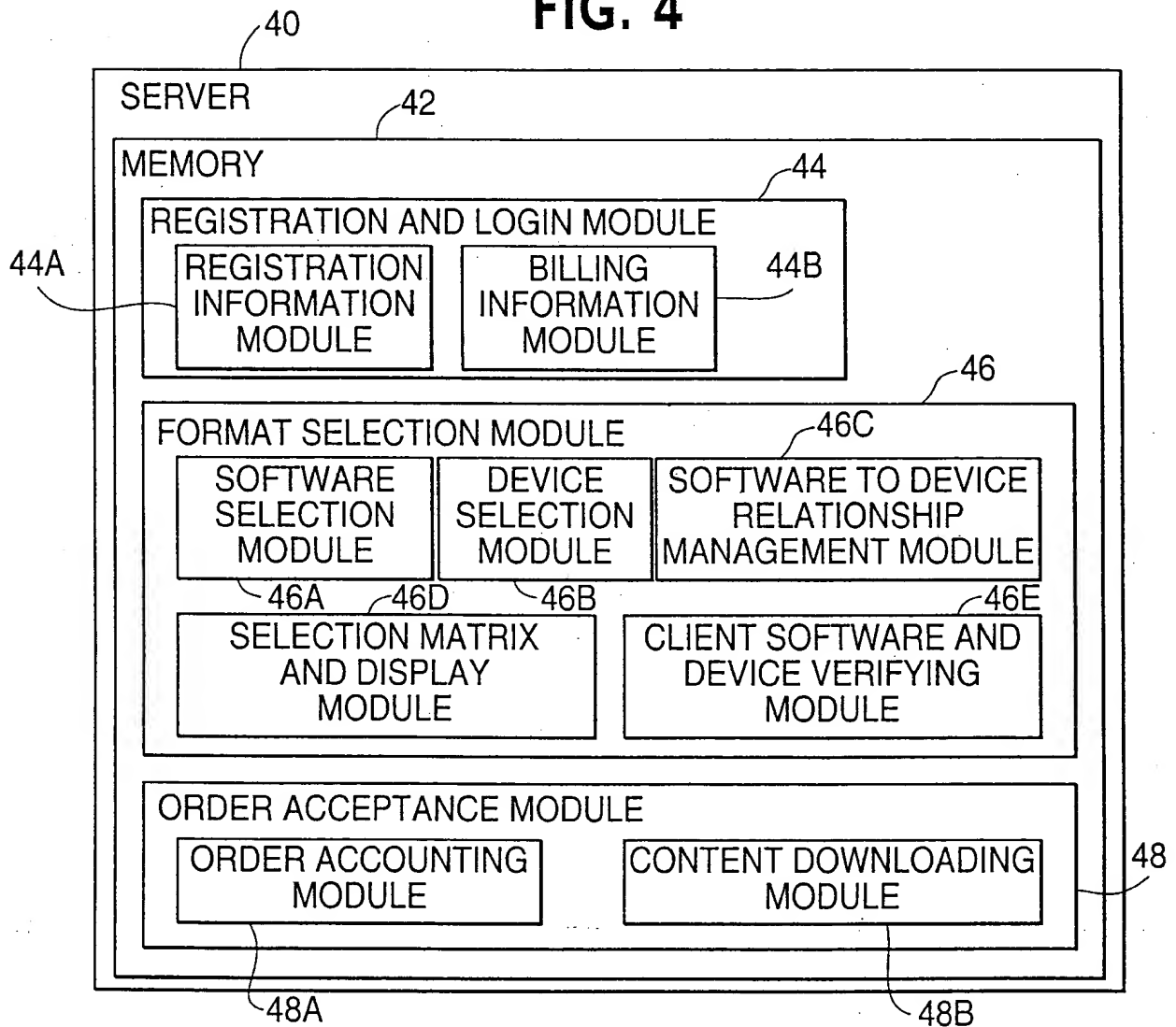


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**FIG. 3**

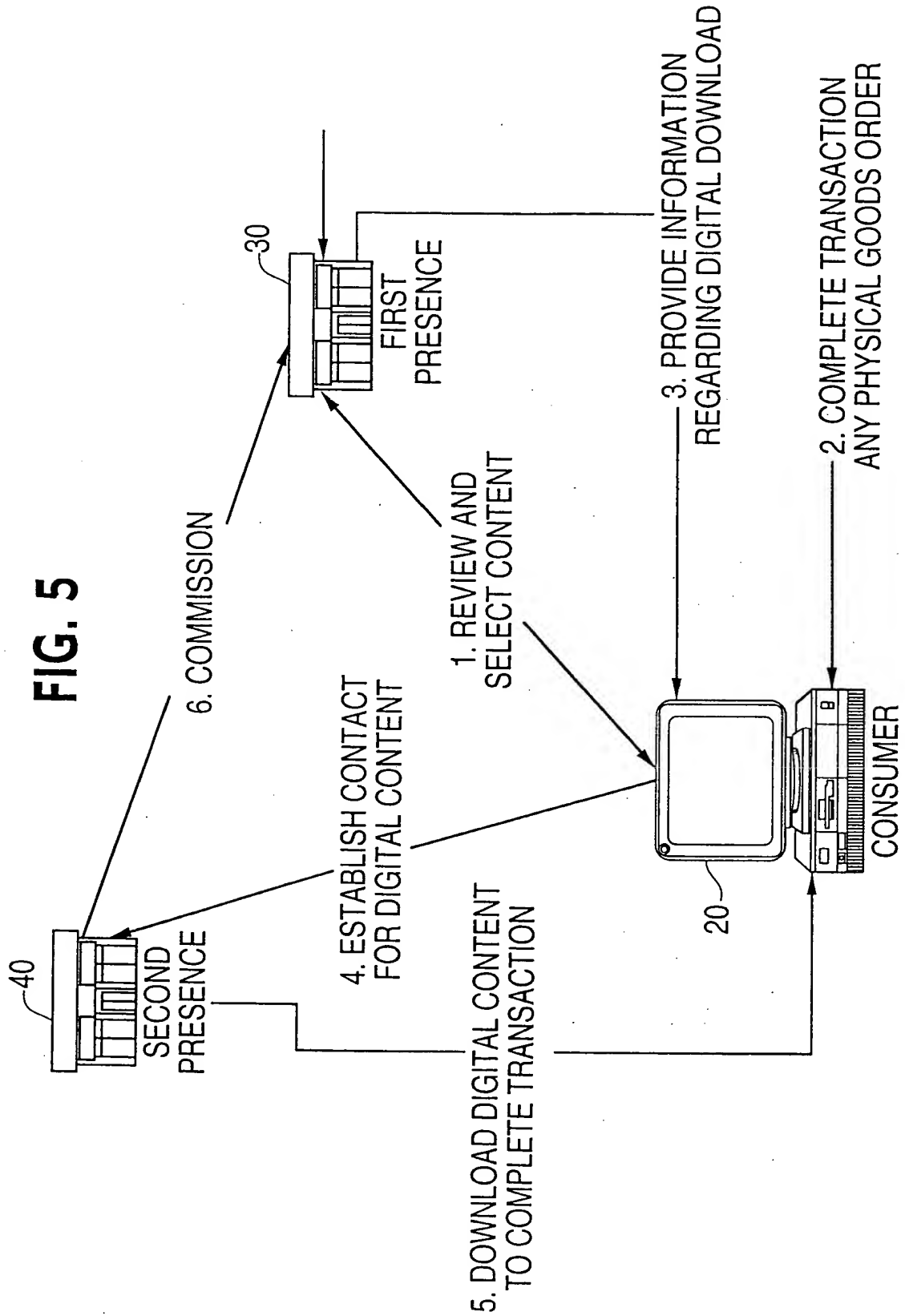
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FIG. 4



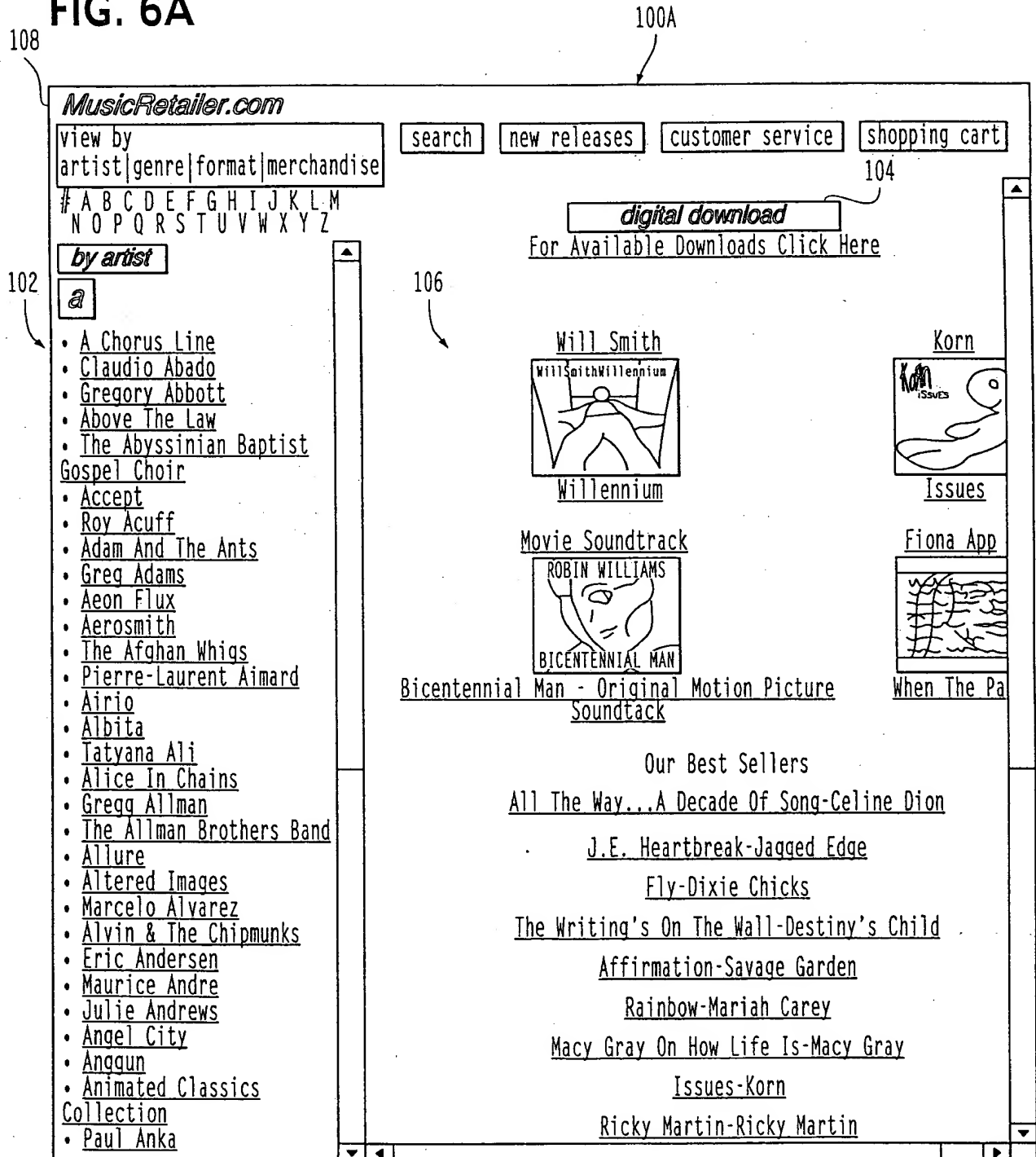
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**FIG. 5**



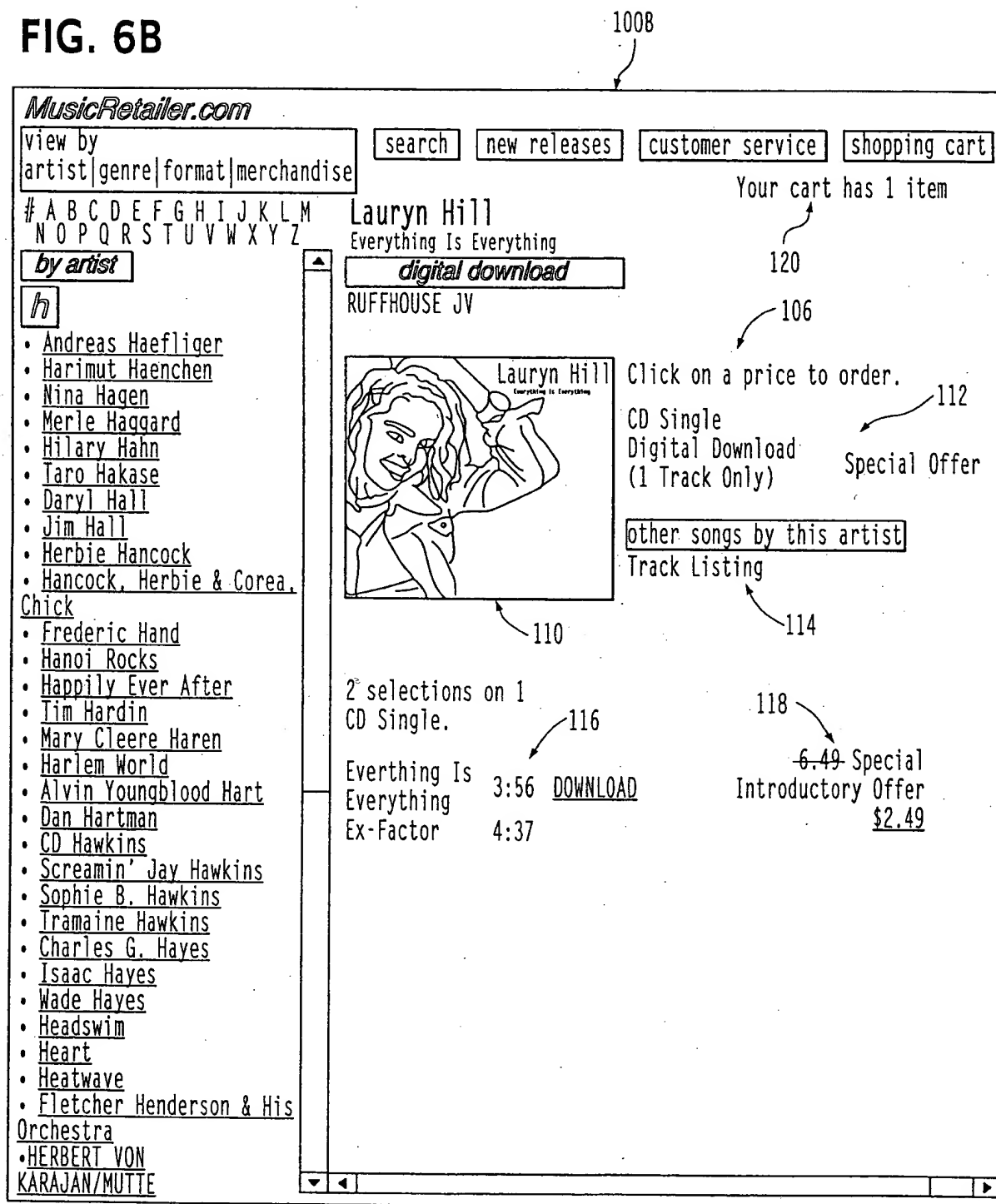
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FIG. 6A



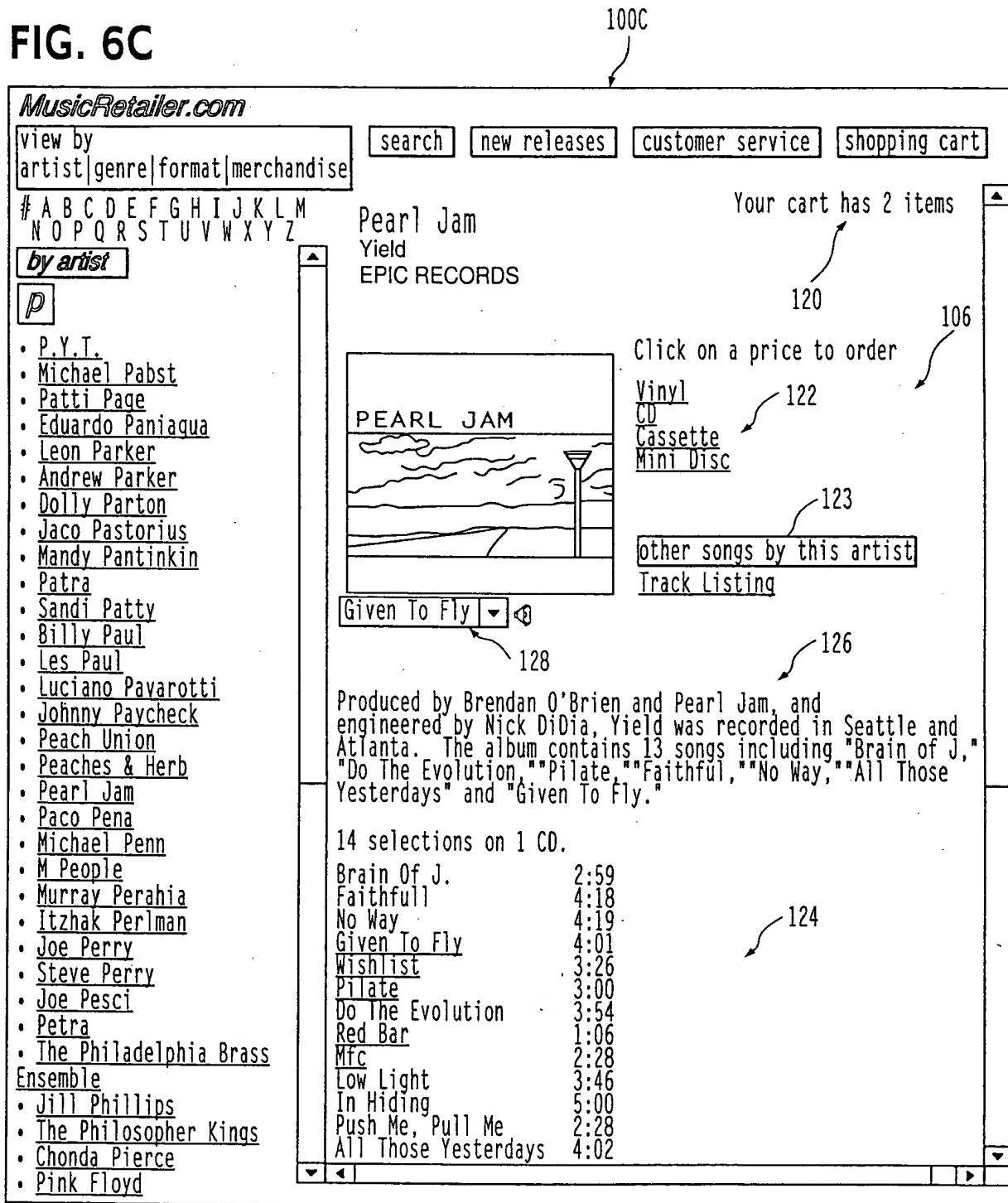
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FIG. 6B



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FIG. 6C





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FIG. 6D

100D

**MusicRetailer.com**

view by  search  new releases  customer service  shopping cart

artist|genre|format|merchandise

# A B C D E F G H I J K L M  
N O P Q R S T U V W X Y Z

**by artist**

**P**

- P.Y.T.
- Michael Pabst
- Patti Page
- Eduardo Paniagua
- Leon Parker
- Andrew Parker
- Dolly Parton
- Jaco Pastorius
- Mandy Patinkin
- Patra
- Sandi Patty
- Billy Paul
- Les Paul
- Luciano Pavarotti
- Johnny Paycheck
- Peach Union
- Peaches & Herb
- Pearl Jam
- Paco Pena
- Michael Penn
- M People
- Murray Perahia
- Itzhak Perlman
- Joe Perry
- Steve Perry
- Joe Pesci
- Petra
- The Philadelphia Brass Ensemble
- Jill Phillips
- The Philosopher Kings
- Chonda Pierce
- Pink Floyd

your current order for physical goods is as follows:

product ID	Item	price	quantity	subtotal
68164EK	Yield	\$14.98	<input type="text" value="1"/>	\$14.98

your current order for downloads is as follows:

product ID	Item	price	quantity	subtotal
06639USSM19	Everything Is Everything	\$2.49	1	\$2.49

To change an item's quantity, edit the number and press "Update Order". [  ]

update order clear all [ submit order ]

The total charges for your downloads are \$2.49. After confirming your physical goods purchase, you will be instructed to complete your download transaction.

Shipments made within the U.S. only

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100E  
↙

FIG. 6E

*MusicRetailer.com*[customer service](#)[shopping cart](#)[continue shopping](#)

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" button to confirm this order and make your purchase.

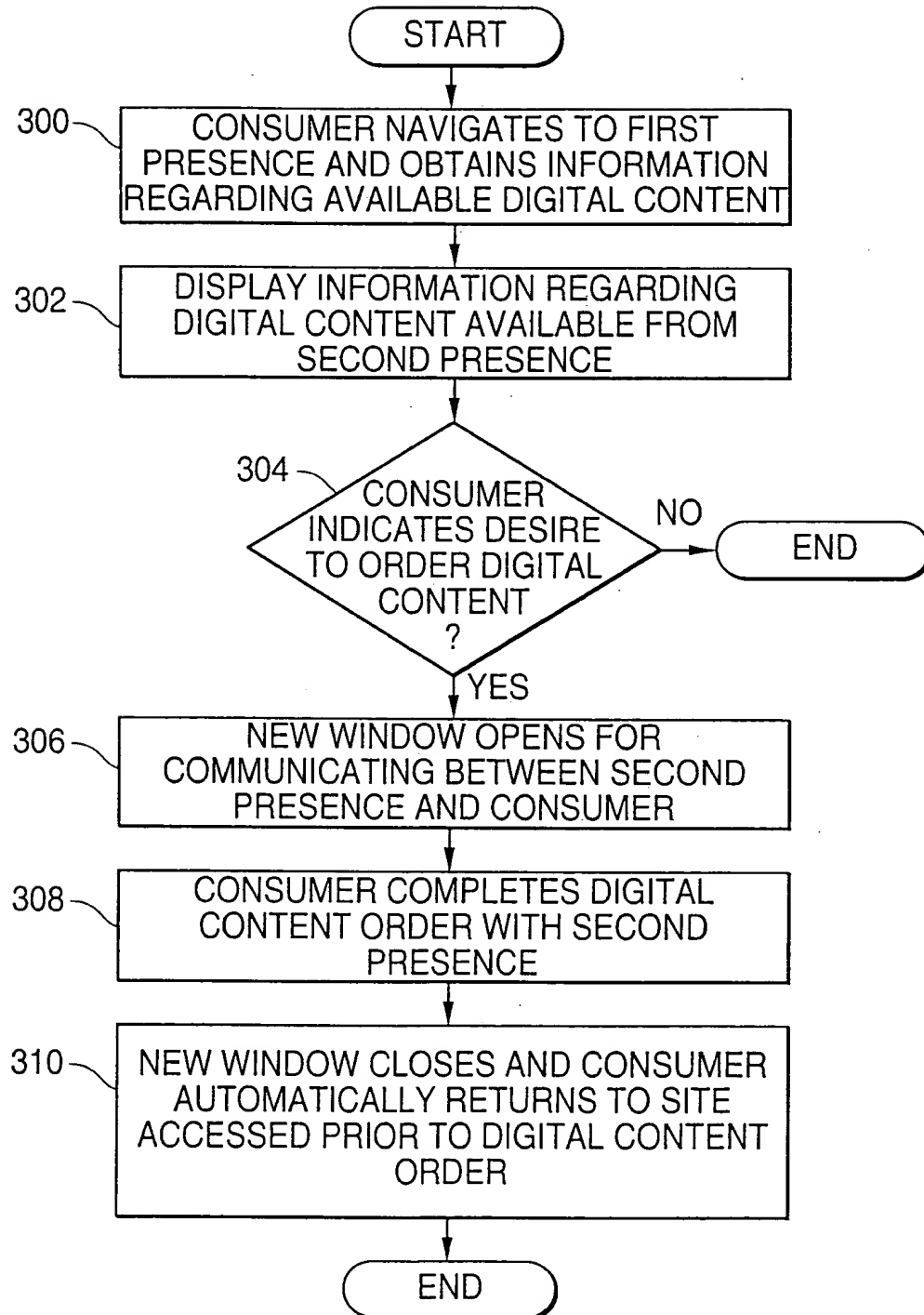
A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order.  
YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

Order Summary		Credit Card Information	
<i>charges</i>	<i>total</i>	Name:	
Physical goods Total:	\$14.98	Number:	John Q. Public
Tax:	\$0.90	Type:	Master Card
Shipping:	\$2.99	Exp:	Nov 2001
Physical goods sub Total:	\$18.87		
Download sub Total:	\$2.49		
Plus Applicable Sales Tax:			
Download Total:	\$2.49		
Sub Total:	\$21.51		

## Billing Address

First Name:	John
Last Name:	Public
Phone:	201-555-1234
Street:	1 Anywhere Drive
Apt.	
City:	Yourtown
State:	NEW JERSEY
Zip:	*****

[\[ submit order \]](#)

**FIG. 7**

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FIG. 8A

200A

202

SONY MUSIC™

1 registration

downloads

1 2 3 4 HELP

Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

Please Note:

Your credit card has not yet been charged for your music downloads. If you have any questions about downloading music, click here for FAQ's.

**DOWNLOAD SERVICES ACCOUNT**

Information regarding your music downloads will be e-mailed to you.

**NEW SONY MUSIC DOWNLOAD CUSTOMER**

To receive your music downloads all fields must be complete.

Your Name:

Email:

US Zip Code:

Password:

Passwords must be at least 6 characters.

Re-enter password:

**RETURNING SONY MUSIC DOWNLOAD CUSTOMER**

To receive your music downloads all fields must be complete.

E-mail/ User ID:

Password:

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**FIG. 8B**

200B

**SONY MUSIC™** 202

**2 billing information**

Your order reference number is 7223750.  
 You have selected the following music downloads:

downloads  
**1 2 3 4 HELP**

Please print this page by clicking the printer icons, or write down your order reference number so that we may serve you better.

artist	title	cost
Lauryn Hill	Everything Is Everything	\$2.49
I would like to receive more information on this artist <input type="checkbox"/>		Sub- Total \$2.49
		Sales Tax \$0.00
		Grand Total \$2.49

210

**BILLING INFORMATION**

To receive your music downloads all required (\*) fields must be complete.

Credit Card: ☒ VISA ☐ MasterCard ☐ American Express

Name on Card:  \*

Card Number:  \*

Expiration:   \*

Address:  \*

City:  \*


State:  \*

U.S. Zip Code:  \*

214

**Please Note**

Your credit card has not yet been charged for your music downloads

 This site uses the industry wide security feature called Secure Sockets Layer protocol ("SSL") in order to further protect your credit card and personal information between your browser and our server.

You will be able to return to this session for the next 48 hours. If necessary by using the link in the e-mail we have sent you with your account information.

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FIG. 8C

200C

SONY MUSIC™

downloads

3 choose format

1 2 3 4 HELP

**CHOOSE FORMAT**  
Click below to select the format of your digital downloads.  
You may only select one format.  
Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software

☐ Windows Media Player

▽ Atrac 3

▽ Windows

222

☐ Liquid Audio

▽ Comp.

▽ DRM

224

☐ Real Jukebox

▽ Comp.

▽ DRM

230

SECURE Portable Devices

☐ Sony Memory Stick Walkman & VAIO Music Clip

☐ Diamond Rio

☐ Creative Nomad II

☐ SANYO

☐ Panasonic

Next

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FIG. 8D

200C

SONY MUSIC™

downloads

3 choose format

1 2 3 4 HELP

**CHOOSE FORMAT**  
Click below to select the format of your digital downloads.  
You may only select one format.  
Please Note: Your credit card has not yet been charged for your music downloads.

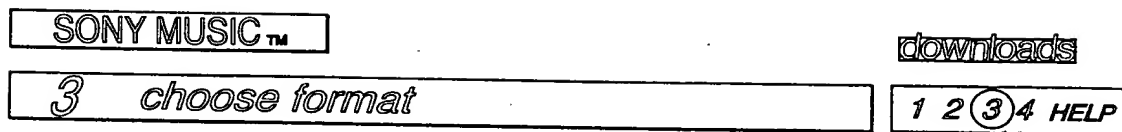
Computer Desktop Software	DMAT Portable Devices
<div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Windows Media Player</div><div style="margin-left: 10px;"><div style="border: 1px solid black; padding: 2px;">▽ Atrac 3</div><div style="border: 1px solid black; padding: 2px;">▽ Windows</div></div></div> <div style="margin-top: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Liquid Audio</div><div style="margin-left: 10px;"><div style="border: 1px solid black; padding: 2px;">▽ Comp.</div><div style="border: 1px solid black; padding: 2px;">▽ DRM</div></div></div></div> <div style="margin-top: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Real Jukebox</div><div style="margin-left: 10px;"><div style="border: 1px solid black; padding: 2px;">▽ Comp.</div><div style="border: 1px solid black; padding: 2px;">▽ DRM</div></div></div></div>	<div style="margin-bottom: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Sony Memory Stick Walkman &amp; VAIO Music Clip</div></div></div> <div style="margin-bottom: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Diamond Rio</div></div></div> <div style="margin-bottom: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Creative Nomad II</div></div></div> <div style="margin-bottom: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">SANYO</div></div></div> <div style="margin-bottom: 10px;"><div style="display: flex; align-items: center;"><div style="margin-right: 10px;"><input type="radio"/></div><div style="border: 1px solid black; padding: 5px; width: 100%;">Panasonic</div></div></div>

Next

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FIG. 8E

200D



You do not have the proper versions of Window Media Player and ATRAC3 Plug-In installed. You can download the latest versions of each by clicking the link below.

Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

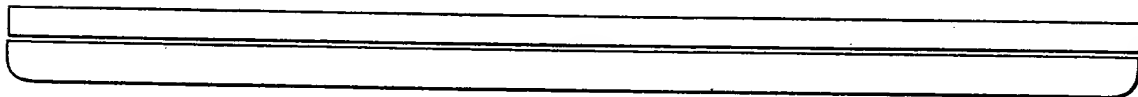
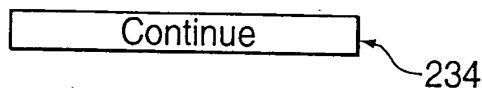




FIG. 8F

200E

SONY MUSIC™	downloads
3 choose format	1 2 3 4 HELP

SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

Please Note: Your credit card has not yet been charged for your music downloads.

You may now click the 'Complete Purchase' button to be able to download your songs.

Complete Purchase

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## FIG. 8G

200F

SONY MUSIC™	downloads
4 choose format	1 2 3 4 HELP

## DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the song, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist	title	time	file size	
Laurn Hill	Everything Is Everything	3:56	3.88 MB	<u>Download Song</u>

Estimated time to complete digital download (file size 4 Mb)

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Modem Speed	Estimated time
28.8 Kbps	21 mins 20 secs
56.0 Kbps	9 mins 20 secs
